Four buildings on campus worthy of notice are located in the new Heritage Housing project. These residence halls, located just north of the existing Heritage Halls on the old Deseret Towers site, but with a much different look than the old Deseret Towers, will house many incoming students as they further their education at BYU. The first two of these buildings are now occupied with two additional buildings scheduled for occupancy in January 2012. The BYU Board of Trustees has also approved four additional buildings to be constructed over the next few years. Some of these buildings will replace part of the aging Heritage Halls complex that was constructed during the 1950’s.

On Saturday, August 20, arriving students started moving into the first two, recently completed, apartment-style housing units. The first building has nearly 86,000 square feet with 43 apartments and 238 women residents. The second building, with 72,000 square feet has 190 men residents in 35 apartments. Both buildings include a room for ecclesiastical interviews, music practice rooms, a large activity center on the main floor and smaller activity rooms on each floor.

Architectural Nexus, in conjunction with the BYU Facilities Planning Department, designed the new housing project, Big-D Construction is the general contractor, and Lynn Shumpert, of the BYU Construction Department, is the university’s construction coordinator. Landscaping is being provided by the BYU Grounds Department. The full scope of the project includes all new buildings, landscaping, bicycle parking, walkways and utilities. Resident vehicle parking is located off-site at the LaVell Edwards Stadium.

Continued on Page 4
Over the summer the Physical Facilities Division has been working extraordinarily hard to start, manage, and complete a number of key campus projects. Our architectural, engineering and interior design people have developed and enhanced some already great concepts. Shops have rolled up their sleeves to take on everyday projects and unexpected emergencies. Construction coordinators have worked long hours to finish key buildings and get others started. Custodial Services works to keep buildings clean and functioning better than ever, CNA building inventories are up-to-date and no one can miss the beauty of the best looking campus grounds on the continent.

But perhaps the thing that has gratified me most about what is happening in Physical Facilities is the way so many people in all areas of Physical Facilities and campus have been collaborating on new innovative ideas. Some ideas have streamlined our procedures, some have eliminated no-longer-necessary processes, some have simplified our labors and some have changed the way we approach our work. I continue to welcome all thoughts, ideas, and any other creative concept that will help to make us better.

Innovation

Transportation Services

Transportation Services provides vehicle support to BYU as well as the MTC, the Motion Picture Studio, and the LDS Foundation. Fifteen full-time employees work diligently behind the scenes to ensure that our university vehicle fleet is safe, dependable and efficient.

In today’s world of endless new gadgets and rapidly advancing technology, new challenges never cease. The old days of “Mr. Fixit” in a backyard garage are long gone. Now it’s onboard computers, hydraulics, state inspections, emissions testing, air bags, ASE certifications, D.O.T. requirements, warranty criteria, and the list goes on.

Transportation Services is a complex operation that encompasses the Motor Pool, a full-service auto repair shop, an auto body shop, a welding shop and a service station. It’s well honed and runs smoothly, thanks to a dedicated team of specialists who work tirelessly to do whatever it takes to get the job done.

The Motor Pool provides a computerized reporting system and vehicle inventory control for all university-owned vehicles, including life cycling, acquisition estimates, re-sale values, licensing, fuel permits, and vehicle mileage reports. A record of maintenance, repairs, and all other associated costs is maintained within the Motor Pool computer system. Our Vehicle Rental staff stays busy with an average of 35 requests for rentals each day. These rented vehicles travel 3.5 million miles annually.

The full-service repair shop provides maintenance repairs on campus vehicles and equipment, ranging from engine and transmission repairs to brakes, tires, electrical systems, alignments, hydraulics, a/c systems, computer systems, etc. The technicians are ASE certified and state-licensed for inspections and emissions testing. Based upon the certifications of our technicians, the BYU Transportation Department is recognized as a fleet warranty shop for GM vehicles.

The auto body shop offers complete refinishing and is equipped to handle everything from minor dents to major collision repair. The shop is fully equipped with tools necessary for working with metals other than mild steel, such as aluminum, brass, and stainless steel.

The service station is staffed with certified mechanics who make repairs on equipment ranging from snowplows to handrails. The shop is fully equipped with tools necessary for working with metals other than mild steel, such as aluminum, brass, and stainless steel.

The service station staff is responsible for routine maintenance of all vehicles and stays very busy with an average of 130 services provided each month. They also facilitate all of BYU’s surplus vehicle sales.

With the challenge to purchase, service, repair, maintain and re-sell close to 700 vehicles, trucks, tractors, motorized equipment and other implements, the Transportation Services department is always working on something that makes BYU run more smoothly.

http://plantwo.byu.edu/newsletter.pdf

http://plantwo.byu.edu/newsletter.pdf
Welcome New Employees

We extend a warm welcome to all our new full-time employees listed below who have recently joined our Physical Facilities Division team.

- Paul Greenwood / Planning
- Anthony Burdette / Construction
- Matthew Porter / Custodial
- Michelle Leavitt / Custodial
- Tyler Grunander / Grounds
- Robert Nelson / Paint Shop
- Brett Robbins / A/C Shop
- Dena Vick / Facilities Planning
- Cody Anderson / Building Envelope

Physical Facilities Division
201 BRWB
Provo, Utah  84602

Continued from Page 1

formation and follow it down to help protect it. They stay with it until it dies or is able to fly again. Then, they launch out with another formation of geese and try to catch up with the flock.

There is no limit to what can be accomplished when no one cares who gets the credit.” author unknown.

The Business Support department mission is to promote and protect the facility interests of all BYU stakeholders. We strive to provide valued service as a business partner. In an effort to promote our values we have improved and made more efficient a number of campus services. These improved services and efficiencies include:

- electronic signatures on work orders and project approvals
- “service requests” available on the web
- adding job notes to work orders and projects
- customer work order look up
- a simple electronic customer feedback survey to help us know where we can improve
- learning resource modules for improved training
- updated GUI screens
- consolidated procurement and warehouse functions allowing for FTE reallocation.

Teamwork has made it possible. I congratulate our great department team and all those across campus who also strive to encourage, lift and improve everything we do.