In January, a group of Physical Facilities managers, directors, and staff participated in a retreat centered on teamwork. In addition to sessions dedicated to improving collaboration, there were several activities aimed at refining teamwork, communication, innovation, and other worthwhile aspects centered on our responsibilities as employees of BYU.

Two of the most meaningful activities focused on communication and the perspective of how everyone fits and works together in an organization. The first activity started by assigning each participant a piece of an interconnected puzzle and then asking everyone to find his/her proper place in a big picture scenario without showing the puzzle piece to anyone else. We quickly learned that forming the proper sequence was not possible without good verbal communication and discussing how we worked together. One participant commented, "It reinforced the idea that we are all interconnected and must communicate better." The activity also taught

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### Architectural Highlight

#### Life Sciences Building

On the south hillside of campus, construction for the new Life Sciences Building (LSB) is underway. For the next three years construction will be ongoing and completion is projected for fall of 2014. The facility will contain 265,000 square feet of teaching and research space and have a total of five levels. It will include 16 teaching labs, three auditoriums, four conference rooms, and more than 70 academic offices.

Running through the center of the building will be a multilevel atrium in which science will be "on display". The atrium has been designed with cascading levels of glass from one end of the building to the other. Natural light will fill the atrium during the day and internal lighting will cause it to glow at night. The complete second floor of the facility will be comprised of teaching laboratories flanked by offices on each side. Sufficient parking space for approximately 250 cars in addition to motorcycle and bicycle parking will also be integrated into the building.

The new Life Sciences Building has been designed with the latest strategies in viable, sustainable building components and construction methods. The exterior walls, for example, have been designed similarly to other recently constructed buildings on campus with high tech components that have an air infiltration barrier. This barrier, with other important components, will make the building very energy efficient. Another important aspect of the design is its adaptability. In order for a lab building to be viable for years to come, it must be both flexible and modular in nature. The goal for the new Life Sciences Building is to have many decades of service life, with designs that are modular and fully adaptable.

See RETREAT on Page 4
Serving Campus As One Cohesive Unit
Ole M. Smith - AAVP Physical Facilities

In late January, the Physical Facilities Division met in its annual retreat to “sharpen our saws”, brainstorm innovative ideas, and set goals for the year. This yearly get-together has become an important part of the Physical Facilities organization as each manager, director, and managing director has the opportunity to share successes from the previous year and present goals and initiatives for the new year. It is a time to brainstorm together on how to better service the campus community, improve response timeliness, reduce costs, maintain or improve quality and, in general, provide service with excellence. The retreat also provides another positive benefit; it gives each manager and director the opportunity to associate with all other managers and directors across the division. Our work is usually interdependent but often leaders don’t have the opportunity to regularly interface with each other. This interaction affords us the chance to find better and more effective ways of serving the entire campus as one cohesive unit.

**CONGRATULATIONS SAERA AWARD RECIPIENTS**

<table>
<thead>
<tr>
<th>Month</th>
<th>Recipient</th>
<th>Department</th>
<th>Description</th>
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<tbody>
<tr>
<td>January</td>
<td>Larry Banks</td>
<td>Warehouse</td>
<td>Exceeding Customer Expectations</td>
</tr>
<tr>
<td></td>
<td>Janene Croak</td>
<td>Custodial</td>
<td>Exceeding Customer Expectations</td>
</tr>
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<td></td>
<td>Bob Coleman</td>
<td>Carpenter Shop</td>
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</tr>
<tr>
<td>February</td>
<td>Ken Clark</td>
<td>Electric Shop</td>
<td>Teamwork</td>
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<tr>
<td></td>
<td>Brian Scott</td>
<td>Electric Shop</td>
<td>Teamwork</td>
</tr>
<tr>
<td></td>
<td>Dell Peterson</td>
<td>Custodial</td>
<td>Innovation</td>
</tr>
<tr>
<td>March</td>
<td>Nathan Diehl</td>
<td>Facilities Planning</td>
<td>Competency</td>
</tr>
<tr>
<td></td>
<td>Bob Boyle</td>
<td>Electric Shop</td>
<td>Competency</td>
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**CONGRATULATIONS TO OUR RECENT RETIREES**

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<thead>
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<th>Recipient</th>
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<tbody>
<tr>
<td>February</td>
<td>Reed Guymon</td>
<td>Electric Shop</td>
</tr>
<tr>
<td>April</td>
<td>Scott Briggs</td>
<td>AAVP Office</td>
</tr>
<tr>
<td>April</td>
<td>Cliff Riley</td>
<td>Utilities Maintenance and Engineering</td>
</tr>
</tbody>
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**NEW EMPLOYEES**

We extend a warm welcome to the new full-time employees listed below who recently joined our Physical Facilities team.

- Tory Brandon (Electric Shop)
- Shane Jasperson (Heating Plant)
- JohnMark Manuta (A/C Shop)
- Jared Parrotti (Heating Plant)

**SERVICE WITH EXCELLENCE**

January

Linda Chahal

Linda has worked in Information Support since 1983. She provides computer support for the Work Orders/Service Requests/Preventive Maintenance, Billing, Key Office, and Projects systems. Linda’s husband, Jasbir, works in the BYU Mathematics Department. They are the parents of two daughters. She is originally from Denver and graduated from Colorado University. Her interests are traveling, reading, gardening, and music. She has played with the Utah Valley Handbell Ringers for 18 years.

February

Hayden Dain

Hayden has worked in the Architectural Design department for the last nine years. His responsibilities include working with requestors to determine the design and cost for new projects. Hayden lives in Palmyra (just west of Springville) with his wife, Christy, and their three boys, Dawson, Sinclair, and Bridger. He enjoys camping, hiking, fishing, hunting, and working on his home and yard with his wife and boys. Hayden loves working with his friends at BYU.

March

Emilio Bussio

Emilio has worked in the Custodial Repair Shop for 37 years. He was born October 23, 1923, in Rolapp, Utah – a very small town near Price, Utah that no longer exists. His family moved to Provo when he was three where his father was a farmer. Emilio is the second of five children. He married the former Leda Webb in 1960 and they have five children, 15 grandchildren, and 15 great-grandchildren. Emilio enjoys reading, playing with his grandchildren, repairing things, and doing yard work.

Student Spotlight

Emmalee Johnson

Emmalee has worked as a secretary in the Grounds office for three years and loves her job. She is from Melbourne, Florida which is on the east coast, about an hour south of Orlando. This year she is a junior and is majoring in Human Development. Emmalee was married to her husband, Brewer, last April in the Salt Lake temple. Some of the hobbies she enjoys are playing the French horn, reading, and watching movies with family and friends.
The BYU Paint Shop is a multi-faceted department that serves Brigham Young University in more ways than most people imagine. It is comprised of indoor and outdoor painters, a finishing shop for cabinetry, shelving, podiums, and other specialty items, a roads crew, and a sign shop. Staffed by 21 full-time employees and more than ten student employees, the Paint Shop maintains all buildings on the BYU campus, our on-campus housing, and the Missionary Training Center (MTC), where a team of workers regularly helps with hundreds of small jobs. The shop is involved with many of our campus construction projects including remodels, and also works on unique projects such as the current Museum of Art (MOA) exhibit, “Beauty and Belief”. A constant stream of work orders and service requests are sent to the Paint Shop by employees all across campus as they need work to be completed.

The Paint Shop roads crew plays an important role on campus by striping all of the parking lots and roads, painting curbs, and keeping fresh “Y” logos on our campus streets. The roads crew completes all outdoor work during the spring and summer, then moves indoors with the other painters during the winter.

A relatively unknown function of the Paint Shop is that of producing campus signage. The Sign Shop is a division of the Paint Shop and is in charge of all on-campus building room numbers, signage for all new buildings including housing, outside signs, traffic signs, desk plates, door signs, and campus forum, sports, and other banners. The shop has even worked on logos for the BYU basketball court in the Marriott Center.

Many of the Paint Shop staff members are long-time employees of BYU and are talented in various ways. DeVere Wilkerson, who is in charge of painting interior materials and who works closely with the Carpenter Shop, has worked at BYU for 28 years. Along with indoor finishing, DeVere is known to be an excellent wood carver and spends his personal time sculpting intricate name plates and animals. Reid Saxey, who supervises the BYU Sign Shop, has been with BYU for 24 years. In his personal time, Reid dabbles in clock making and lacquering beautifully cut, specialty wood picture frames. Some of the other employees in the shop include former paint contractors and Physical Facilities workers. With the high amount of experience possessed by all of the Paint Shop employees, this essential shop is also able to support the campus by sharing their expertise with outside painting contractors who work on our larger BYU projects.

The Paint Shop’s goal for 2012 is to make personal contact with each customer they service so the customer knows who they are working with and that their job is important. Expect exceptional service when you meet someone from the BYU Paint or Sign Shop.
New Director Named
On April 1, 2012, Cliff Riley, BYU Director of Utilities Maintenance and Engineering, retired after 30 years of unparalleled service. Paul Greenwood has been selected as Cliff’s replacement.

Retirement
Scott Briggs, Assistant to the Vice President for Physical Facilities, and previous Managing Director of the Physical Plant, retired on April 1, 2012, after nearly 36 years of service to BYU. Scott was an asset to the division and will be greatly missed.

Retreat
Continued from Page 1

us that each person is an important piece of the puzzle that cannot be overlooked.

Another activity involved innovation and problem solving, as well as teamwork. Group members conferred and worked together to determine how to creatively solve a large-scale problem. It involved a significant amount of brainstorming, idea-sharing, experimentation, and team coordination. It became clear that different personalities contributed different perspectives to the problem solving equation. At the conclusion, each participant had a chance to vote on what values were thought to be the most important in our work. Teamwork, communication, trust, and respect were the winners. A common thought was shared by many at the conclusion of the activity when someone remarked, “I came away with a lot to think about.”

By the end of the day, a commitment to the principles of teamwork and communication were clearly reinforced as a necessary part of what we do. As individuals become more effective in their responsibilities, it promotes feelings of trust and respect among those with whom they work and serve, thus allowing everyone to more fully contribute their talents.

PHYSICAL FACILITIES
STUDENT APPRECIATION LUNCH

Thursday, April 12, 2012
11:00 a.m. - 1:00 p.m.
South Field

Games and Prizes!