BYU’s grounds are a painting composed of both the three-fold mission of the Church and Brigham Young’s counsel to cultivate a Zion where angels would want to visit. Order, peace, and safety—elements of an angel’s abode—are engendered through all 333 Grounds department tasks. The 670-acre canvas of Grounds stewardship is supported by a company of artisans who envision the mission and compose a symphony of vibrant color, living things, and quiet whisperings. They value their partnership with dedicated students, realizing that their mentorship enhances students’ education. These individuals operate 653 efficient machines, supporting not only Grounds but also colleges and shops campus-wide. Beyond the artistry of Grounds lies the meticulous detail of providing outdoor classrooms and playing surfaces, visible worldwide through televised athletic events. Special awareness is also dedicated to caring for the earth through recycling and conservation programs. Further, workers perform a myriad of auxiliary tasks including caring for indoor plantings and removing snow during winter months. Grounds is profoundly grateful for the support of the Church and the university administration, faculty, staff, and students.

Roy Peterman
Director - Grounds Maintenance

The Wall | A Student Destination

Architectural Highlight

Ever since Outdoors Unlimited moved to its new location at 2201 North Canyon Road last fall, there has been a frenzy of activity in the southeast corner of the Wilkinson Center. The former Outdoors Unlimited location has been remodeled into “The Wall”, a new student destination, opening at the beginning of Winter Semester. This prime space, located right next to the bowling alley, will become a popular spot due to its unique offerings to campus.

Visitors will immediately note the starker colors, exposed concrete ceiling and floor, and metallic and wood finishes, which provide a more industrial appearance, reminiscent of an urban dance club. Among its amenities, The Wall features a performing stage, a fireplace, and wall-mounted flat screen TVs, including two that communicate directly with large touch screen media tables. Using these tables, visitors may play online games, blog, or generally surf the Internet both as individuals and as groups, with the web pages visible on the adjacent wall mounted flat screens. An exterior dining area is scheduled for completion in the early spring. This area will feature a decorative pergola and garden wall, various plantings, its own exterior flat screen TV, fireplace, and space heaters to make the area warm and inviting regardless of the season.

While technically a restaurant, The Wall is also flexible as a lounge and performance venue, with an atmosphere anticipated to change throughout the day. In the morning and afternoon, a low key ambiance will let students feel free to gather, study, and eat. The space will be ideal for larger groups to congregate around the serving bar or main seating areas, yet it also offers cozier corners for individuals or couples. Newspapers and magazines will be available for leisurely reading, and the sound of local live performers at lunchtime will invite students into the space to stop and listen. The menu will offer snacks and finger foods, breakfast items throughout the day, ice cream, and dozens of drink options to choose from and mix together. As the sun begins to set, The Wall will become livelier as it plays host to bands, comedy groups, solo artists, clubs, dances, away game viewing parties, and open mic nights. Stop on by to sample the fare and experience the unique character that is “The Wall.”

plantwo.byu.edu
Service With Excellence In 2013
Ole M. Smith - AAVP Physical Facilities

As 2012 comes to a conclusion and we begin the effort to make 2013 our best year ever, I am grateful for the efforts of so many who work each day using their God-given talents to make BYU the best that it can be. Earlier this year, every department, shop, and area of Physical Facilities met in our annual leadership retreat where each individual communicated to the entire group the specific goal they and their staff had set, that would make us better. It was an enlightening and rewarding meeting. It became apparent in a hurry that each of our departments, shops, and areas had put much thought and effort into selecting something that was truly meaningful. Now as the year ends, we look back and see the results of our many coordinated efforts, and we see where 2013 will provide us with the opportunity to make even more strides forward. We are committed to providing the very best work, service, and response in all our efforts. I invite anyone on campus who has an idea to help us reach this goal to contact me personally with suggestions. Send me an email, come visit me, or give me a call: ole_smith@byu.edu, 202 BRWB, 801-422-5500. Service with Excellence is our goal.

CONGRATULATIONS SAERA AWARD RECIPIENTS

<table>
<thead>
<tr>
<th>Month</th>
<th>Name</th>
<th>Department</th>
<th>Award</th>
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<tbody>
<tr>
<td>October</td>
<td>Dave Hansen</td>
<td>Air Conditioning Shop</td>
<td>Exceeding Customer Expectations</td>
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<td></td>
<td>Milton Briggs</td>
<td>Custodial</td>
<td>Exceeding Customer Expectations</td>
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<td></td>
<td>Craig Mattinson</td>
<td>Custodial</td>
<td>Competency</td>
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<tr>
<td>November</td>
<td>Richard Piccolo</td>
<td>Custodial</td>
<td>Exceeding Customer Expectations</td>
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<td></td>
<td>Eliza Jenkins</td>
<td>Custodial</td>
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<td></td>
<td>John Clark</td>
<td>Gardening Maintenance</td>
<td>Teamwork</td>
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<tr>
<td>December</td>
<td>Curt Jolley</td>
<td>Project Administrator</td>
<td>Innovation</td>
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NEW EMPLOYEES

We extend a warm welcome to the new full-time employees listed below who recently joined our Physical Facilities team.

<table>
<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Eileen Miller</td>
<td>Custodial</td>
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<tr>
<td>Gregory Miller</td>
<td>Custodial</td>
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<tr>
<td>Jake Jensen</td>
<td>Director of Construction</td>
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<tr>
<td>Rob Bouwhuis</td>
<td>Special Projects Architect</td>
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CONGRATULATIONS TO OUR RECENT RETIREEs

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<th>Month</th>
<th>Name</th>
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<tr>
<td>November</td>
<td>Stanley Taylor</td>
<td>Mechanical Shop</td>
</tr>
</tbody>
</table>

SERVICE WITH EXCELLENCE

OCTOBER

Tegwyn Ellingson

Tegwyn was raised in Calgary, Alberta, Canada. He served a mission in Bordeaux, France from 1996-1998. He graduated from BYU in 2005, moved to Los Angeles, California, and began working for an interior landscaping company. He then left California and worked at Temple Square for six months as a gardener before beginning his current job at BYU. Tegwyn has now been the Plant and Floral Manager at BYU for five years. He has been married to his wife, Alisa, for 11 years and they have five children.

Tony Burdette

Tony grew up in LaVerkin, Utah. He began working at BYU as a construction coordinator in July 2011 after working for Jacobsen Construction for 11 years. He enjoys working with all the shops, clients, and good people at BYU. He and his wife, Susan, have five children: Steven (15), Emily (12), Nathan (10), Tyler (8), and Caleb (5). He has lived in Saratoga Springs for the past 11 years. He enjoys hunting, gardening, running, cycling, building, scouting, and spending time with family and friends.

Steve Marshall

Steve has lived his entire life in the Orem area. He lives in the house he built with his father-in-law in the 1970s. Steve has three children and 11 grandchildren. He has worked for BYU for over 33 years and has enjoyed every minute of it. He is the assistant director of the CNA department and has been involved in the development of the CNA process since it began in 1980. Steve enjoys gardening, golfing, BYU sports, spending time with his grandchildren, and supporting them in their various activities.

Saryn Haynie

Saryn is from Cedar City, Utah. She is the seventh child in a family of 10 children. She is a junior at BYU and is majoring in special education. Saryn has worked in the Key and Locksmith Shop for over two years and absolutely loves the people she works with. She recently received her mission call to Rome, Italy and will begin serving in March. Saryn loves to smile, laugh, sing, bake, read, do anything outdoors, have good conversations, and spend as much time as possible with family and friends.

STUDENT SPOTLIGHT

November

Dave Hansen

Milton Briggs

Craig Mattinson

Exceeding Customer Expectations

Exceeding Customer Expectations

Competency

November

Richard Piccolo

Eliza Jenkins

John Clark

Exceeding Customer Expectations

Exceeding Customer Expectations

Teamwork

December

Curt Jolley

Project Administrator

Innovation

November

Stanley Taylor

Mechanical Shop

Service With Excellence
Those acquainted with the Building Envelope specialists on campus might say that these employees are known to smoke and get high on campus! But before anyone thinks about reporting them to the Honor Code office, these Physical Facilities workers are required to work on roofs at great heights and fill buildings with theatrical smoke to test for air leakage as part of their work duties. The Building Envelope department is responsible for all building components related to the shell of the building including waterproofing, air and vapor barriers, plaza decks, windows and glass, caulking joints, cladding systems, thermal insulation, and roofing.

Bart Smith spent a number of years working in the commercial roofing industry. He spent five years working at BYU as a roofing specialist before leaving to work for a large roofing products manufacturing company. Bart returned in 2003 to manage the Building Envelope department. He primarily spends his time preparing for upcoming exterior projects and managing current projects.

Bill Butler heads up the glass division and has worked at BYU for 28 years. He knows almost everything there is to know about glass, coming from a family background in the glass industry. Bill receives a number of service requests every day for window and latch repairs, broken windows, new glass desktops, and picture frame glass replacement. He also does a number of new glass installation projects and helps to coordinate glass contractors on campus. Bill is a real asset during construction projects ensuring a tight seal between windows and wall systems to keep the buildings from having air loss issues.

Seven years ago, Kerry Wilson began working at BYU. He was originally hired as a roofing specialist but as the department evolved, Kerry is now primarily involved with Building Envelope air and vapor barriers. BYU recognized some time ago that buildings were not being built as tight as they could be and conditioned air was being lost due to inefficiency in the buildings. So from the Roofing Shop, the Building Envelope department was born! Kerry spends a large amount of time inspecting and testing new construction projects. He fills areas with theatrical smoke and determines places where the buildings leak. He also measures the air pressure and performs visual inspections. Contractors are given strict building pressure guideline requirements and are expected to achieve them. Although it requires a lot of attention and effort, this program has paid back huge dividends to BYU with buildings that are much more energy efficient, as well as more comfortable for building occupants. Kerry also does a lot of envelope retrofit work on older buildings and still works with the roofing program as needed.

Cody Anderson was hired a little over a year ago primarily as the roofing specialist. Cody owned and operated his own roofing business in Juab County for a number of years and brings with him a wealth of roofing experience. There is an old saying that “It is not if a roof will leak, but when.” BYU has more than 4,000,000 square feet of roofing, which is over 90 acres! With so much roofing area, there are bound to be some problems. Cody does spend a lot of time fixing leaks, but it is what he does behind the scenes that matters most. Cody conducts an inspection on all roofs twice a year and does preventative maintenance to prevent most leaks before they ever happen. Cody also helps out with Building Envelope assignments.

We are thankful for a patient and understanding campus community. We understand that roof leaks and broken windows can be very inconvenient and unpleasant. We do our best to get these problems resolved as quickly as possible. Remember, if at BYU you happen to see a smoke-filled room, it is often just your Building Envelope department making your building a little more comfortable!
Homecoming Parade
October 13, 2012

BYU Access Services - Locksmith/Key Office/Card Access Control had the opportunity to represent Physical Facilities this year in the BYU Homecoming Parade. Dressed as giant keys and armed with tool bags of candy, student employees reached out to the Provo community as they shared their BYU spirit. Throughout their preparation and participation in the parade, relationships throughout Physical Facilities were created, strengthened, and fortified as various shops were willing to contribute time and effort to make the parade entry a success. Access Services was grateful for the fun and rewarding experience!

The Recycling section of the Grounds department also participated in the parade by creating a beautiful float. The theme was "Recycling: A Cornerstone of Sustainability". Physical Facilities was well-represented this year in the parade!