The BYU Dining Service program, Food-To-Go, has recently been relocated to the former American West Bank building near the corner of 2230 N. Canyon Road, with the soccer and lacrosse fields to the north and Outdoors Unlimited and the new Museum of Peoples & Cultures to the west. A key aspect of the project involved redirecting automobile traffic away from a congested part of campus, for the safety of students and to ease campus traffic, while still situating Food-To-Go in an easily accessible location. The already-existing drive-thru canopy and corner location of the bank building was well suited to allow for corner/curbside pick-up. The building required some modifications to handle mint brownies instead of mint coins as well as finding a way to adapt the 5,000 square foot dining program, formerly located at the Morris Center, into the reduced-sized 3,000 square foot corner building. There were many departments and companies that coordinated getting the project together: Provo City helped to provide updated power services for the new equipment, BYU OIT installed new data services, and BYU Creative Services cleverly designed new signs. The inside portion of the building remodel was handled by nearly a dozen trade shops in BYU Physical Facilities, while the outside loading docks and other modifications were contracted out to Broderick Construction and supervised by the BYU Construction Department. Now, as you arrive, you will find a landscape with a mixture of texture and seasonal interest including: hornbeams, kaleidoscope abelia, admiration barberry and mugo pines. Inside you will still find your favorite BYU food, ice cream, and other products. The Food-To-Go project was an exciting part of 2015 and BYU Dining Services now stands prepared to serve you at their newest location... 2191 N. Canyon Road.
of construction and remodeling on our dynamic campus is constantly needed to provide a teaching and working environment that is both inspiring and educational. Most construction projects start out of necessity. Changing technology, college enrollment, building code requirements and student expectations cause an exchange of ideas and discussions by those appointed and tasked with moving the work of this institution forward. Many questions are generated as problems are analyzed and resolved. Answering questions and providing a fully-assembled solution to the problems becomes the responsibility of the BYU Physical Facilities Planning Department.

The design process begins as the needs and expectations of each client is identified and quantified by a team consisting of architects, engineers, interior designers and other select design professionals who work to meet the specific requirements of the project. As the design develops, budget and project funding sources become a critical component to the design process. The actual design process usually experiences a multitude of changes before the final design and construction documents can meet each criteria imposed on the project.

When the final design is complete and budget requirements are satisfied, the project moves forward to the construction phase. If the project has been identified as a “shop project”, our dedicated and talented shops oversee the timing, scheduling and construction of the project. The design team remains on the job throughout the process to answer questions, manage budgets and provide support as needed.

If the size or complexity of the project requires an outside contractor, the construction department oversees the selection of potential contractors and the solicitation and collection of bids. A project manager from the construction department is assigned to oversee the work, act as the owners’ representative, and ensure compliance with the contract documents. The design team members work throughout the tenure of the project and are an integral part of the construction team.

The team approach described above allows BYU Physical Facilities the ability to provide our campus community with innovative solutions, service with excellence and an attitude to always exceed our customers’ expectations.

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athan Diehl, Brandon Bitter, and student interns Andrew Dobbins, Jacob Fullerton and McKay Rasmussen form the Civil Engineering team of the Engineering & Utilities Department in Physical Facilities. Civil engineering is one of the oldest disciplines of engineering; it is a profession of service with accuracy and precision. The saying, “we serve that which we love” definitely applies to our civil engineering team because we love serving the BYU community.

BYU is a city within a city. As a team we perform similar tasks to those of a City Engineer. Our duties include planning, designing, constructing, and maintaining streets, sidewalks, sewers, culinary water and irrigation supply networks. We also design access roads, parking lots, site drainage, and do surveying as well as provide technical advice, consult, and coordinate with BYU’s Construction Project Managers, the Grounds department and other Physical Facilities shops. We assist with new construction and the maintenance of campus and strive to make BYU the best it can be.
George Engelhardt was born in China Lake, California, and grew up in Las Vegas, Nevada. He and his wife, Shari, currently live in Provo, Utah. They have three sons and one daughter: Luke, Chad, Loren, and Harmony. George has worked for BYU for eight years in Grounds where he likes the creative process and making something out of chaos. He enjoys jogging (he’s run 19 marathons), hiking, and snowshoeing. George served in the Vietnam War in the Navy. He joined the Church of Jesus Christ of Latter-day Saints at the age of 25, and graduated from BYU in Range Management. He is friendly and likes getting to know people and what they’re about. Physical Facilities is fortunate to have such a hard-working and dependable employee.

Matt Doxey was born in Ogden, Utah, and grew up in Huntsville, Utah. He and his wife, Vicki, currently live in Springville, Utah. They have three children: Kirk, Kirsten, and Benjamin. Both sons have served missions for the Church and graduated with Business degrees. Matt has worked for BYU for 27 years in the Paint Shop where he loves working with dedicated and honorable individuals in his and other shops. He enjoys all sports, especially baseball and football, and likes to go hunting and fishing. Matt is friendly and good-natured and is a great asset to BYU and Physical Facilities.

Nancy Busby was born in Upland, California, and grew up in Shelton, Connecticut. Graduating with a degree in Interior Design, Nancy has worked for BYU for 14 years in Planning and loves meeting so many talented and interesting people. She is currently attending BYU as an EMPA (Executive Master of Public Administration) student and is planning on graduating in August 2016. Nancy has a beautiful 22-year-old daughter, Ariel. She enjoys cycling, family history, golfing, reading, playing racquetball, going to BYU football games and playing board/card games. Nancy is the youngest of six children, is a seventh generation Mormon, and has been to 48 of the 50 US States. She doesn’t like cooking, but can bake if absolutely necessary 😊. She was on the track team in high school and threw shot put and javelin. Nancy is friendly, helpful, quiet, smart, confident, creative, artistically talented and witty.

Carlie Broekhuijsen was born in Payson, Utah, and while she calls Provo, Utah, her hometown, she spent most of her growing up in Fountain, Colorado. Carlie and her husband, Andrew, currently are attending BYU where she is majoring in English education in hopes of teaching middle school. Carlie has worked for BYU for two and a half years in the Air Conditioning Shop. She started there as a member of the student crew changing air filters & cleaning chillers and has since become the shop secretary. Carlie served in the Vietnam War in the Navy. She joined the Church of Jesus Christ of Latter-day Saints at the age of 25, and graduated from BYU in Range Management. She loves the positive environment and friendly people she gets to work with there. Carlie loves hiking, biking, fishing, camping, reading (fiction) and cooking (especially with her husband as they come across new recipes to try). If she could go anywhere in the world, she would travel to London, possibly doing a study abroad. Although she says she doesn’t participate in most sports, while a senior in high school in Colorado, she would go racing with her Dad in his corvette. She did so well at racing that she would often beat many of the other competitors (See an online news article from the Colorado Gazette http://gazette.com/hanover-graduate-feels-right-at-home-in-a-race-car/article/1501157). Carlie is thoughtful, organized, quiet, polite and responsible. She is great to work with and Physical Facilities is thrilled to have her as a member of the team.

We, at Physical Facilities, send our deepest sympathy to the family of Ron Porritt and wish them peace and comfort on the passing of their husband, father, and grandfather. Our prayers go out to all of them.
NEW EMPLOYEES
We extend a warm welcome to the following new full-time employees who recently joined our Physical Facilities Team.

Amy Eddington Planning
Terri Bakowski Custodial
Kirk Johnson Custodial
Benjamin Hatch Custodial
Natalie Banks-Fevold Custodial

INTERNAL PROMOTIONS
David Bushman Custodial
Glenn Lawson Air Conditioning
Matt Doxey Paint Shop

CONGRATULATIONS TO OUR RECENT RETIrees
Glen Schriever Air Conditioning
Jim Beagles Construction
(Carl) Reid Saxey Paint Shop
Robert Goodwin Custodial

CONGRATULATIONS TO OUR SAERA RECIPIENTS
Lynn D Shumpert Exceeding Customer Expectations
Gerald Lee Davis Teamwork
Gary Steve Sujeta Teamwork
Phillip C Proctor Teamwork
Glen Matthew Pratt Exceeding Customer Expectations
Shawna L Martin Respect for All Individuals
Anne Stahmann Competency
Christopher Joe Dever Competency
David F Stubbs Accountability
Gary W Whitaker Jr Teamwork
Chad Michael Snyder Competency
Jeffrey Edward Hansen Teamwork
Christopher K Bezzant Exceeding Customer Expectations

BYU is the equivalent of a city within a city. If the number of students, faculty, staff, vendors and others who come to work on our campus are added together, “BYU City” approaches a population of 50,000. The notable difference between BYU and a regular city with residents that own and maintain their own homes and businesses, is the fact that the university owns every asset in the “city” and consequently must design, build, maintain, remodel, purchase and procure everything we have on campus. The BYU Physical Facilities Division is charged with doing a significant portion of that work and is, therefore, an incredibly diverse organization. We service everything from locks, keys and security systems, to heating and air conditioning equipment, to plants, trees, shrubs, sidewalks and roads, to high voltage and regular electrical systems, to service vehicles and a vehicle rental fleet including mechanics, technicians and a service station, to carpenters, painters, carpet installers and upholsterers, to movers, custodians, appliance repair personnel and heating/cooling plant wizards. If it breaks, “the city” fixes it. If it needs repairs, “the city” services it. If it needs replacement, “the city” buys and installs it. As an example, in 2015 there were over 120 construction projects, 3,767 Work Orders, and 27,001 Work Requests with Physical Facilities personnel giving over 3,000,000 hours of their very best efforts to make BYU a home away from home. Truly it is the individual contribution of each “BYU City” resident that makes this such a great place to call home.