This summer saw the conclusion of the Campus Drive renovation projects. One of the main purposes of these projects was to improve the overall safety of campus pedestrian and vehicular traffic. Campus Drive Phase III, the final phase, took place along West Campus Drive from near the Marriott Center down to the Tanner Building. The intersection of West Campus Drive and 1230 North was relocated about thirty yards to the east, so as to provide better visibility for traffic traveling up 1230 North. The old right turn lanes were removed, and are now incorporated into the new intersection, and controlled by the new traffic signals. This provides better safety for both vehicles and pedestrians navigating their way to and from the north end of campus. West Campus Drive was completely reconstructed between the Hinckley Center and the Tanner Building. The Hinckley Center received a newer, wider driveway, providing visitors with an easier pathway to come and go. A new raised pedestrian sidewalk was placed from the Hinckley Center, running east across West Campus Drive and through Lot 16A towards the Administration Building, allowing for greater pedestrian safety. The existing guard booth, which was located at the top of the ramp to the JFSB parking structure, was moved further to the north, to help control traffic and parking access. The new roadway design incorporated the existing berm and row of mature trees that used to serve as the western border. They now serve as a beautiful median between the north and southbound lanes of West Campus Drive. The construction process was purposefully phased so as to allow both the intersection and West Campus Drive to remain open and functional all summer. The project was completed on schedule and within budget, just in time for August graduation exercises.
Campus News

By Park Romney

**Auxiliary Custodial**

By Nathan Remady

Auxiliary Custodial Services focuses on the housing and auxiliary’s side of BYU. Areas serviced by Auxiliary Custodial include: all Residence Life/Housing buildings (Halls of Heritage, Wives, Wymouth and Foreign Language buildings), the public safety Building, BYU Laundry, the Mission Center, SABB/Print and Mail Services, Wilkinson Student Center (WSC), Cannon Center, Spring Haven & Timpanogos Lodges, as well as the Missionary Training Center (MTC).

In addition to BYU students and staff, we also coordinate the use of Service Missionary Assignments at the MTC. We face some unique challenges. Because the housing areas operate like a hotel service, we change rooms, clean and prepare each room for new occupants participating in sports camps, rentals and events. Students’ Women’s Conference, and Education week. During these times it is not uncommon for a room to change occupants three times in a single day.

Numerous sets (chairs, tables and staging) needed for various venues. There can sometimes be two to three events in the same room during the same day. Although the pace of getting ready for all our events and guests can be challenging, especially during the spring and summer semesters, we try to find and enjoy these experiences with our customers. Recently, a young man came into one of our offices that was ‘in charge’ of a Distributed Antenna System. We were all here helping the spider with the bathroom entrance. He was using it. He seemed quite distressed so I volunteered to go kill it for him. At that point he protested that idea saying he didn’t want me to hurt the spider. Lucien explained that we had killed some spiders in the past to let the students know that we were all here helping the spider with the bathroom entrance. We informed the young man that there was no shortage of spiders to replace this one. Now, when any of our young men see if young man, we ask him how he is doing. Despite the situation, he appears to enjoy the new friendships made during this ordeal.

Another memorable experience was when we relocated the bronze Cosmo statue that has been on a pedestal in The WSC Custodians came to the rescue! It is a long and complicated task, moving this 400-pound statue into its new home in the BYU Store. When we finished unloading it, it took seven people to lift him into and out of the truck. However, our student custodial staff accepted the challenge and Cosmo is now on the front of the Store. Now as you stop by and say hi to Cosmo, know that while the spirits of the fans, this time some of the fans (students) had to provide him a lift.

Our staff has a great love for BYU and together with the Physical Facilities Custodial, BYU buildings are kept clean and beautiful for those attending, working at and visiting our beautiful campus.

**Knowledge & Sharing Leadership Highlight**

By Cameron Tanner

Recently learned an important lesson regarding leadership. Several Grounds employees have been working with the football coaches, just before the University of Arizona game, regarding the care of the field. Eastman, Manager of Site Development, asked Coach Sitake, “Well, are you ready?” Sitake replied, “I’m ready, but what really matters is are the players ready?” That really made a big impression on me.

My knowledge of horticulture is of little value if I haven’t imparted that knowledge to my staff. This knowledge sharing goes both ways. When I spend time with the work crews and listen to what they have to say, I will always learn something. Always.

It boils down to communication. If each of us are sharing what we know with those we work with, fewer mistakes are made, better decisions are reached, and things go much more smoothly.

**Service With Excellence Awards**

By Dennis Mitchell

Students and faculty are often asked, “How did you become a custodian?” The answer is that we were given the opportunity to take a campus tour where we were introduced to the idea of working at BYU. Our tour guide was Cameron Tanner and he explained the history and pride that our custodians take in our beautiful campus.

Our custodians work hard to maintain our beautiful campus every day. Many of them work before the sun rises and after the sun sets to ensure that the campus is clean and beautiful. They take pride in their work and are passionate about preserving the beauty of our campus.

Many of them have been with BYU for many years and have witnessed the growth and changes in our campus. They are dedicated to providing the best possible environment for students, faculty, and visitors.

Our custodians are more than just custodians; they are leaders and role models. They inspire us with their commitment to excellence and their willingness to go above and beyond to ensure the success of our campus.

In summary, our custodians are an integral part of our BYU family and we are grateful for their hard work and dedication. They are an inspiration to us all and we are proud to have them as part of our team.

**Gary Hone**

Gary Hone was born in Provo, Utah, and raised in Payson and Benjamin, Utah, with two younger brothers and one sister. Gary served a mission in the South Dakota Rapid City Mission back in 1977 and then studied at Utah Technical College and BYU. While at UTM, Gary worked as a handyman in Washington D.C. and received a congratulatory letter from President Gerald R. Ford. He has worked at BYU for over 30 years in Physical Facilities Planning where he enjoys the association with his colleagues, shop personnel and staff. Gary’s passion is giving to all who know him. Physical Facilities is thrilled to have him as a member of the BYU family.

**Jason Turnblom**

Jason Turnblom was born in Salt Lake City, Utah, and raised in Boise, Idaho. He has worked at BYU for 48 years in CNA where he enjoys advancing his computer and problem-solving skills. Jason has a twin brother, Alan, who also works in the CNA department and they are both pursuing similar professions. Jason lives in Provo, Utah, with his wife, Allie, and is working on his Masters degree in Accounting. He enjoys woodworking, working on and driving cars, playing basketball and playing the guitar. Jason does love to run and is planning on competing in the Tough Mudder this October (The Tough Mudder is a 16-mile course involving 20 obstacles designed to test ones strength, stamina and mental grit). He is pleasant, hardworking, and very intelligent. Recently, he returned from spending a semester as an intern in New York City where he gained a great deal of experience and enjoyed getting to know the city. His co-workers describe him as very ‘entrepreneurial’ and an up-and-coming, forward-thinking individual and know he is destined for great things. Everyone loves working with Jason and we wish him the best in the upcoming race.

**Cameron Tanner**

Cameron Tanner was born and raised in Springville, Utah, and was the second of four, with one brother and two sisters. He has worked at BYU for 40 years and is now in the Central Heating Plant where he enjoys working with the other technicians and staying busy fixing and building things. Cameron and his wife, Kristi, live in Nephi. His twin sister, Cynthia (12) and he considers his wife and kids his greatest accomplishment in life. He loves anything outdoors and he and Kristi can often find him hunting/hunting, rockcrawling, camping, building buggies, riding dirt bikes and being with his family. Cameron is extremely hardworking and would give you the shirt off his back. He is humble, hardworking and going-going, loves his family and is willing to help anyone. Physical Facilities is thrilled to have him as a member of the team.

**Jim Gish**

Jim Gish is the oldest of three children with two younger sisters, Donna and Gary. Donna has a twin brother, Alan, who also works in the CNA department and they are both pursuing similar professions. Jason lives in Provo, Utah, with his wife, Allie, and is working on his Masters degree in Accounting. He enjoys woodworking, working on and driving cars, playing basketball and playing the guitar. Jason does love to run and is planning on competing in the Tough Mudder this October (The Tough Mudder is a 16-mile course involving 20 obstacles designed to test ones strength, stamina and mental grit). He is pleasant, hardworking, and very intelligent. Recently, he returned from spending a semester as an intern in New York City where he gained a great deal of experience and enjoyed getting to know the city. His co-workers describe him as very ‘entrepreneurial’ and an up-and-coming, forward-thinking individual and know he is destined for great things. Everyone loves working with Jason and we wish him the best in the upcoming race.

**Dennis Eugene Mitchell**

Dennis Eugene Mitchell was born in Spanish Fork, Utah, and raised in Birdseye, Utah (named after the Birdseye marble in a nearby quarry). Dennis is the oldest of three children with two younger sisters, Donna and Gary. Donna has a twin brother, Alan, who also works in the CNA department and they are both pursuing similar professions. Jason lives in Provo, Utah, with his wife, Allie, and is working on his Masters degree in Accounting. He enjoys woodworking, working on and driving cars, playing basketball and playing the guitar. Jason does love to run and is planning on competing in the Tough Mudder this October (The Tough Mudder is a 16-mile course involving 20 obstacles designed to test ones strength, stamina and mental grit). He is pleasant, hardworking, and very intelligent. Recently, he returned from spending a semester as an intern in New York City where he gained a great deal of experience and enjoyed getting to know the city. His co-workers describe him as very ‘entrepreneurial’ and an up-and-coming, forward-thinking individual and know he is destined for great things. Everyone loves working with Jason and we wish him the best in the upcoming race.

**Student Spotlight**

Jason Turnblom

Jason Turnblom was born in Salt Lake City, Utah, and raised in Boise, Idaho. He has worked at BYU for 48 years in CNA where he enjoys advancing his computer and problem-solving skills. Jason has a twin brother, Alan, who also works in the CNA department and they are both pursuing similar professions. Jason lives in Provo, Utah, with his wife, Allie, and is working on his Masters degree in Accounting. He enjoys woodworking, working on and driving cars, playing basketball and playing the guitar. Jason does love to run and is planning on competing in the Tough Mudder this October (The Tough Mudder is a 16-mile course involving 20 obstacles designed to test ones strength, stamina and mental grit). He is pleasant, hardworking, and very intelligent. Recently, he returned from spending a semester as an intern in New York City where he gained a great deal of experience and enjoyed getting to know the city. His co-workers describe him as very ‘entrepreneurial’ and an up-and-coming, forward-thinking individual and know he is destined for great things. Everyone loves working with Jason and we wish him the best in the upcoming race.

**You Make the Call at LVES**

LVES Wireless Coverage Improvements

By Paul Romney

Many of you may have experienced the frustration of using your phone for calls, texting, or data while attending a BYU football game. Cellular towers are designed to handle cellular traffic in our normal environment; however, during a BYU football game, cellular traffic quickly increases into a stadium all day long to deal with text, Facebook, tweet, etc., no cellular tower can handle that kind of volume. This is why NFL stadiums and a growing number of universities have spent large sums of money to purchase, install, and strategically place additional cellular antennas at various locations inside the stadium. The reason for this is to provide sufficient capacity to support the large number of people in a small area.

BYU is working to complete its own DAS (dual carrier by the carriers), for LaVell Edwards Stadium. A data center, multiple antennas and fiber runs to provide the capacity for a large number of people in a single area.

BYU is working to complete its own DAS, funded by the carriers, for LaVell Edwards Stadium. A data center, multiple antennas and fiber runs to provide the capacity for a large number of people in a single area. BYU is working to complete its own DAS, funded by the carriers, for LaVell Edwards Stadium. A data center, multiple antennas and fiber runs to provide the capacity for a large number of people in a single area.
A number of years ago my family and I had an interesting experience. We were living in San Juan, Puerto Rico, in a comfortable home and in a secure neighborhood. Our children were attending a good school, learning Spanish and enjoying the Latin cultural experience. We ended up living there for five years and thoroughly loving the experiences and challenges that came with the adventure. However, just down the street from us was another “gringo” family that was having the opposite experience. They were miserable, complaining about their situation regularly and hardly able to live through each month. We lived in the same neighborhood, went to the same church and school, had the same friends, ate the same food, worked at the same place, even drove the same car...and yet we were having two completely different experiences. I believe it had everything to do with the attitude adopted by each family. Charles Swindoll described it well in his quote entitled “Attitude.” It reads: “The longer I live, the more I realize the impact of attitude on life. Attitude, to me, is more important than facts. It is more important than the past, than education, than success, than what other people think or say or do. It is more important than appearance, giftedness or skill. It will make or break a company... a church... a home. The remarkable thing is we have a choice every day regarding the attitude we will embrace for that day. We cannot change our past... we cannot change the fact that people will act a certain way. We cannot change the inevitable. The only thing we can do is play on the one string we have, and that is our attitude. I am convinced that life is 10% what happens to me and 90% how I react to it. And so it is with you... We are in charge of our attitudes.”